

# RENTAL TERMS AND CONDITIONS

- 1. RENTAL PERIOD:** \_\_\_\_\_ day minimum from \_\_\_\_\_ with pickup and return on Friday. \_\_\_\_\_ day minimum from \_\_\_\_\_. Pickup time is between \_\_\_\_\_ and return time is \_\_\_\_\_. **SHARP!** The renter will be charged \$25. per hour for a vehicle returned late and 1-1/2 the daily rental rate for each day the vehicle is late. **REMEMBER** – Other people may be waiting for the vehicle. Please contact our office if you are going to be delayed. No vehicle may be picked up or returned on Saturday or Sunday.
- 2. RESERVATION DEPOSIT:** Required on all rentals: Weekend - \_\_\_\_\_; 1-2 weeks - \_\_\_\_\_; 3 or more weeks - 1 week rental fee. **THE RESERVATION DEPOSIT IS NOT REFUNDABLE.**
- 3. SECURITY DEPOSIT:** \_\_\_\_\_ required at time of departure. Refundable within 5 business days of return providing the vehicle is clean (inside and outside), holding tanks are empty, gas and propane are full and the vehicle is not damaged or abused.
- 4. CLEANING DEPOSIT:** \_\_\_\_\_ deposit required on all rentals. Refundable within 5 business days of return providing the vehicle is as clean inside and outside as when it was received.
- Gasoline and propane tanks are released full and must be returned full. If not, the renter will be charged a \_\_\_\_\_ service charge to fill the gasoline tank plus the cost of gas at \_\_\_\_\_ per gallon. A \_\_\_\_\_ service charge will also be levied to full the propane plus the cost of propane at \_\_\_\_\_ per gallon.
- A dumping fee of \_\_\_\_\_ will be charged if the holding tanks are not empty upon return.
- A \_\_\_\_\_ sanitation fee will be charged for pets.
- 8. WINTERIZING FEE:** Required on all winter rentals. This fee is not refundable.
- All fees are payable by **CASH, CERTIFIED BANK CHECK, TRAVELERS CHECK OR ON A MAJOR CREDIT CARD (MASTERCARD OR VISA). WE DO NOT ACCEPT PERSONAL CHECKS.** Full payment is due on day of departure ie, balance of rental fee, security and cleaning deposits, estimated mileage charge, insurance waiver, winterizing fee, etc. Fees are subject to a State Sales Tax of \_\_\_\_\_%. If the final payment is made on MasterCard or Visa arrangements must be made prior to day of departure.
- If breakdowns occur and repairs are needed: Any repair under \_\_\_\_\_ may be done. Any repair over \_\_\_\_\_ must have prior authorization from dealer. Please save and submit all receipts for repairs. **Refunds will not be made without a receipt.**
- If involved in an accident you must notify dealer within 24 hours. A full written police accident report must be submitted to our management upon your return. Failure to comply will result in the forfeiture of your security deposit.
- Proper identification, employment, credit references, and a valid drivers license must be presented when reserving a vehicle. **ALL INFORMATION WILL BE VERIFIED.**
- 13. ALL DRIVERS MUST BE 25 YEARS OF AGE.**
- Complete operating instructions will be given at time of departure. It will take approximately 45 minutes to one hour. A more convenient time may be scheduled.
- We reserve the right to refuse any applicant.
- 16. TERMS AND RATES SUBJECT TO CHANGE WITHOUT NOTICE.** Any additional terms will be disclosed at the time of the rental agreement is signed.

